

Frequently Asked Questions

- 1. How would you describe your band and style? SpaceCat is a hip, FUN, and high-energy band that features a TON of musical variety. We are all about 30 years old (give or take a couple years!) so we can relate to a lot of our clients, especially those that are getting married and/or are young professionals. We know how to hype up a party without being cheesy or lame. We can go from elegant jazzy instrumental music for cocktails to an all-out PARTY for dancing. And our 3 lead singers can go from Motown to Macklemore without being out of their element or looking silly! LOL. But all kidding aside, we are reliable, professional, we're genuinely nice and fun people, and we'd put our level of customer service and attention to detail up against ANY band out there. We will knock your wedding or event out of the park on every level.
- 2. How long have you been in business?
 Our founding members started the band in 2007. We played our first wedding in 2010. We've expanded the lineup a bit over the years to bring in new instrumentation, more singers, and more fun to the performances!
- 3. Are you properly insured?
 Yes. We carry a band liability policy that provides \$1MM of coverage per occurrence and \$2MM aggregate. There is no additional charge for processing additional insured certifications for specific events.
- 4. How can we see you perform?
 You can come hang out with us at any of our <u>public shows</u>, or we typically can arrange for you to stop by and see us in action at a wedding. We just need to make sure it's OK with the clients that you pop in.
- 5. How many people are in the band? Do you offer different band size options?

 Our standard core lineup is a 6-piece band with 3 lead vocalists (4 total), 2 guitars, keyboard, bass, and drums. We also offer expanded lineups that feature 1-3 horn players added on for a bigger band vibe. If the event calls for it, we can also offer smaller lineups or acoustic performances.
- 6. Are the performers on the website the ones that will be at my wedding/event? Yes! We are not one of those "hired-gun" type bands where you hire the name but you have no idea who will actually show up to the stage on your big day. Our performers all know each other, rehearse regularly together, and have great chemistry when performing as a unit. We don't fake it. We love what we do and it shows!
- 7. Can you learn songs that are important to us?
 Yes, absolutely! Whether it's a traditional song like a Jewish hora or your formal dance songs if you choose to have them performed live, we are always willing to learn songs. However, we do ask that you keep the number of song requests (beyond the formalities) to just a couple. The reason for this is our performances are 100% LIVE and we do not use any cheesy backing tracks, so we put a great deal of time and effort into learning arrangements of new songs. Realistically, the band only has so much time to prepare everything required to make sure your wedding or event goes perfectly, so you can see how learning 12 new songs on top of everything else would be a tough undertaking!! We never charge any extra fees for learning new songs.
- 8. Do we get to choose what songs you play? How do you handle requests?
 We have no problem if you want to select some songs from our list! We typically suggest picking some of your favorites, but typically not more than half the songs that will be played during the night. That way, you leave us some room to read the crowd and pick the right songs to keep the floor packed!
 During the performance if you or your guests make requests, we'll do our best to accommodate.

9. What are your power and stage space requirements?
We typically request a 20' x 12' space, but we're usually able to fit into a slightly smaller space if needed.
Power wise, we typically require (2) standard 15-amp circuits. Because our system is very efficient, (1) standard 15-amp circuit can work safely in a pinch. If we're not familiar with your venue, we will always visit or contact them to arrange these details in advance. Or, we'd be happy to meet you there to plan and discuss together!

10. What PA equipment do you provide?

ALL the sound equipment required for your wedding/event is built into the package price, including the band PA and additional satellite speakers if necessary (usually based on room shape). We never charge any extra fees for sound equipment.

- 11. Will you be too loud? I don't want my guests to be deaf!
 - Well there certainly are LOUD bands out there! Guitarists with blasting amps and drummers that can't keep it under control. You won't get that with SpaceCat. We have worked at venues with sound ordinances many times, and beyond that we understand that louder doesn't mean better. At any time if you happen to need a volume adjustment, our sound engineer will be available to immediately make any adjustment you need. Just let him know! That said, we almost NEVER get any volume complaints!
- 12. What lighting equipment do you provide?
 Included with your wedding or event package, we will provide lighting for the band (front and back), and also dedicated lighting for the dance floor. We can also offer a "Concert Lighting Package" upgrade with lasers and moving heads if you want to up the lighting game for a larger scale event!
- 13. What time will you arrive for setup? What time does the band get there? We will coordinate with the venue to arrange a time first, but the band and our sound tech typically arrive roughly 3 hours prior to the guests. We will setup all our gear, complete a full sound check (don't ever let a band tell you they don't need one!!) so the PA system is tuned for the room, and we'll be quiet and ready with appropriate background music already playing when your guests walk into the room. We do not believe in musicians carting in equipment once your guests are already present. C'mon now...we can do better than lugging gear between the tables as people enjoy dinner!! LOL.
- 14. What do you typically wear?

We always check with our clients to make sure our attire matches the tone of any event. Typically for weddings we wear formal 3-piece suits, and a black dress for the lady. For corporate events, the attire can vary from formal, to participating in the party's theme, to anything that suits the event, really.

- 15. How many hours are included in the package?
 - Our packages are all-inclusive and will cover your wedding or event from start to finish with zero boring downtime for your or your guests! For weddings, we cover the full standard reception length of 6 hours including music for cocktails, dinner, and dancing. For events, the length varies depending on what the client wants.
- 16. How much music do we get? Does the live band portion need to be consecutive time?

 For most weddings and events, the band portion of the night includes up to 4 hours maximum of live music. This *excludes* the cocktail hour live music set if the cocktail music upgrade is added. Either way, the band performance does NOT have to be consecutive time! If you want an opening dance set, or to split it up some other way, that is not a problem with us!

17. How long are your sets and breaks?

Our sets typically range from 45-75 minutes depending on the timeline. Most often we play (3) sets with (2) 20 minute breaks, during which we play totally seamless DJ dance music to keep the party going. Just long enough for the band to use the restroom, get something to drink, and before you know it we're back to it!!

18. Do you provide music during wedding cocktail hour?

Absolutely! Our packages are all-inclusive and will cover your wedding from start to finish. Our Classic package includes DJ music for cocktails, but our Premium and Elite packages offer several different options for live cocktail music. Ask us about your options!!

19. Can you provide wedding ceremony music?

Yes! We have a full ceremony package available that includes live or recorded music plus sound reinforcement.

20. Will you provide a Master of Ceremonies?

Yes, always! Christian is our bandleader and MC. He'll be working with you directly throughout the planning process, and then be the familiar face behind the microphone as your MC. Alternatively, Emily has lots of experience as an MC for Channel 955 radio events, and can also perform this role no problem. Our MC service is included with ALL of our packages and NEVER at an extra cost to you.

21. Do you book multiple weddings/events on the same day? Simple answer to this: no, we do not. One wedding or event is enough work for us for one day!!!

22. What happens if a band member gets sick?

In the unlikely event that a band member is suddenly too sick to perform on the morning of your wedding or event, we have a few different backup musicians who are familiar with our setlist as well as a huge extended network of professional musicians we can call to fill in.

23. What's your backup plan if there's an equipment malfunction?

First off, we use industry standard quality equipment and maintain it well, so something that would cause a catastrophic "shutdown-the-show" type situation would be very unlikely. That said, electronics are electronics...so for ALL of our weddings and events, we bring a backup mixing console that we have available to save us in an emergency situation.

24. What's your cancellation policy?

A 25% deposit is required to confirm the band for your date. In the rare occurrence that a client cancels their plans, this deposit is non-refundable, but it may be extended to another date if the client reschedules and the band is available. Generally, if the client cancels within 60 days of the engagement, the client is responsible for the balance in full.

25. What is your price?

Although there are exceptions of course, our wedding reception packages typically range from \$3500 - \$7500 depending on what band size and upgrades are chosen, whether travel is required, etc. Our event packages can vary widely depending on many factors. Your best bet in any case is to speak to us about a tailored quote that suits your needs and budget!

26. Will we be charged for extras? What upgrades do you offer?

We are very transparent in that you will not be surprised or "nickel-and-dimed" with extra hidden charges or fees. We do offer upgrades such as larger band lineups, add-ons like wedding ceremony packages, uplighting for your banquet hall, etc – these options will come with additional charges. Visit our wedding packages or event package sections for more details on everything that's included!